


KMCS >

NHS
Kent and Medway
Commissioning Support Unit

Improving outcomes for children and young people – A national challenge & local opportunities

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Challenge from Sir David Nicholson

- “We must ensure patients’ and their families’ voices are heard and used to help us develop the insight to improve outcomes and guarantee no community is left behind or disadvantaged. We want to make the NHS the best customer service in the world and throughout the NHS, we must all strive to design and deliver care based on the needs and choices of each individual patient”.

Meeting the challenge

Everyone Counts:
Planning for
Patients 2013/14

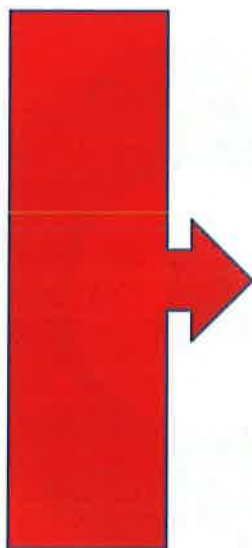
Govt response to
CYP Health
Outcomes Forum
Report

Revised NHS
Constitution

Revised NHS &
Public Health
Outcomes
Frameworks

Children &
Families Bill

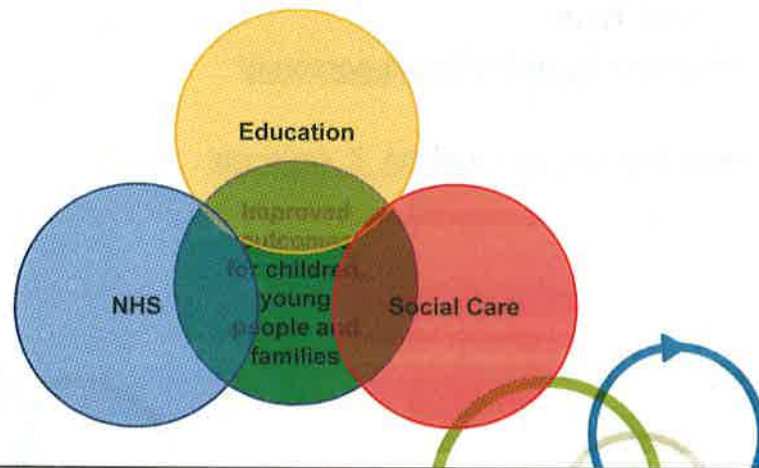
Draft Care &
Support Bill



Improved
outcomes for
children,
young people
and their
families

Bringing the initiatives together

We can view the needs of a child and family through different lenses or we can work on the themes that unite us...



Bringing the initiatives together

Common themes

- Whole system change linked to personalisation.
- Joint commissioning.
- Integrated services and integrated assessment and planning.
- Personal budgets.
- Improved information, transparency and accountability.
- Workforce training and development.
- Improved data and key performance indicators.

Bringing the initiatives together

- **New guidance for commissioners on promoting personalisation**

Produced by: OPM, Kids, In Control, Radar, Daycare Trust, Nafis

www.opm.co.uk/making-it-personal/

www.kids.org.uk - making it personal

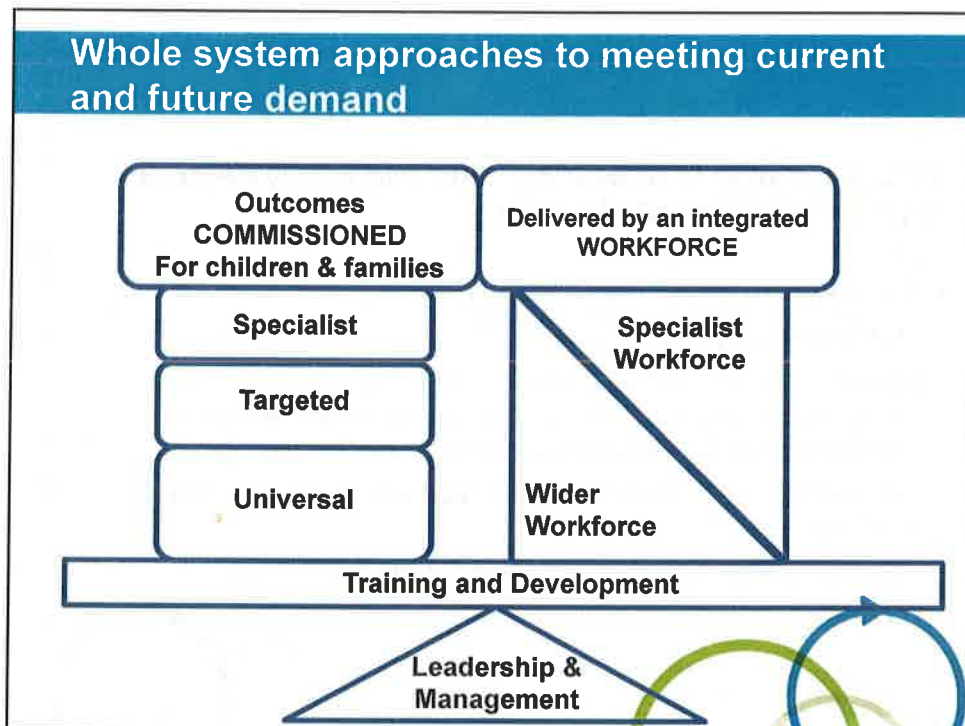


Bringing the initiatives together

Commissioning Levels

- **Individual level commissioning**
 - Parents and young people
 - Co-production between parents and young people and lead professionals and/or social workers
- **Operational/community level commissioning**
 - Focus on localities and or care groups / care pathways
 - CCG, District Council or County Council level
- **Strategic commissioning**
 - Set strategic direction with strategic plan, agree pace of change, allocate resources, manage whole system performance, well governed, cyclical, seasonal





Bringing the initiatives together

Integrated services

“The provision of integrated services around the needs of patients occurs when the right values and behaviours are allowed to prevail and there is a will to do something different. We need to move beyond arguing for integration to making it happen.”

Professor Steve Field, NHS Future Forum



Kent multi-agency commissioning framework for CYP with SLCN

Core principles to delivering child and family centred approach to integrated working

- No decision about me, without me.
- Tell my story once.
- Parent carers / young people and professionals both have active roles to play in the assessment of need, identification and implementation of the shared goals.
- Shared goals that a team around a child / family can work on.
- Shared understanding of key working functions.



Kent multi-agency commissioning framework for CYP with SLCN

Core principles to delivering child and family centred approach to integrated working

- Clear and accessible information that is available to parent carers and young people early in the process.
- Shared values.
- Open and transparent process.
- Joint workforce training and development, with parent carers empowered to deliver key aspects of the training programme jointly with professionals.



Kent multi-agency commissioning framework for CYP with SLCN

Core principles to delivering child and family centred approach to integrated working

- The training offered to professionals linked to a particular child / young person should also be delivered to the parent carers.



Local best practice examples

- Virtual Schools Kent
- I CAN's Early Talk
- Thanet Multi-agency Specialist Hub



Top 10 tips for effective joint commissioning

- Recognise and value the different lenses, but build on what unites us.
- Common language on outcomes and key performance indicators and shared data sets.
- Promote co-production.
- Evidence based commissioning.
- Whole system approaches to meeting current and future need.
- Develop multi-agency strategy to the promotion of choice and control and the role out of personal budgets.



Top 10 tips for effective joint commissioning

- ❑ Agree core principles for integrated working.
- ❑ Develop new multi-agency approaches to workforce training and development.
- ❑ Maximise the opportunities to use existing buildings, pool capital funding to promote co-location.
- ❑ Local Offer is an organic process that changes over time and is aligned to the joint commissioning duty.



